



Privacy Policy

LAST MODIFIED: March 8, 2018

DNS Made Easy values your privacy. Please read the following document carefully as this is the official policy in force at the present time. The policy listed below outlines how DNS Made Easy handles private information. If you have any questions or comments about this policy, please do not hesitate to contact us.

WHAT THIS POLICY COVERS

This Privacy Policy covers DNS Made Easy's treatment of personally identifiable information that DNS Made Easy collects when you are on the DNS Made Easy site, and when you use DNS Made Easy's services. This policy also covers DNS Made Easy's treatment of any personally identifiable information that DNS Made Easy's business partners share with DNS Made Easy or that DNS Made Easy may collect on a partner's site. This policy does not apply to the practices of companies that DNS Made Easy does not own or control, or to people that DNS Made Easy does not employ or manage.

INFORMATION COLLECTION AND USE

DNS Made Easy collects personally identifiable information when you register for a DNS Made Easy account, when you use certain DNS Made Easy products or services, and when you visit DNS Made Easy web pages. DNS Made Easy may also receive personally identifiable information from our business partners.

When you register with DNS Made Easy, we ask for your name, address, email address, zip code, business or industry, and phone number. Once you register with DNS Made Easy and sign in to our services, you are not anonymous to us.

DNS Made Easy also automatically receives and records information on our server logs from your browser including your IP address.

DNS Made Easy uses information for four general purposes: to customize the advertising and content you see, to fulfill your requests for certain products and services, to contact you about special services and new products, to contact you with informational messages regarding your account or services.



Data Preservation

ACCOUNT SUSPENSION: In the event of suspension of Services by DNS Made Easy, during the period of suspension DNS Made Easy will not erase any account or user data stored in the Services.

ACCOUNT TERMINATION: In the event of account termination, after DNS Made Easy no longer has legal reasons to retain the data, DNS Made Easy shall not be obligated to store any account or user data and that data will be purged.

GDPR COMPLIANCE: DNS Made Easy Services are GDPR compliant as of February 2018, through a system of data protection protocols.

INFORMATION SHARING AND DISCLOSURE

DNS Made Easy will not sell or rent your personally identifiable information to anyone.

You agree that DNS Made Easy / Tiggee may use your name and logo in presentations, marketing materials, customer lists, financial reports, web site listings of customers, search results web pages, and referral web pages.

DNS Made Easy may send personally identifiable information about you to other companies or people when:

1. We have your consent to share the information;
2. We need to share your information to provide the product or service you have requested;
3. We need to send the information to companies who work on behalf of DNS Made Easy to provide a product or service to you. Third party companies do not have any right to use the personally identifiable information we provide to them beyond what is necessary to assist us;
4. We respond to subpoenas, court orders or legal process;
5. We find that your actions on our website(s) violate the DNS Made Easy Warranty, Indemnification, and Disclaimer, or any of our usage guidelines outlined in our Acceptable Use Policy for specific products or services.

CHOICES REGARDING COLLECTED INFORMATION



DNS Made Easy uses personal information to provide requested services securely. It is impossible for users to “opt-out” of information tracking by not using DNS Made Easy services.

COOKIES

DNS Made Easy may set and access cookies on your computer. DNS Made Easy allows other companies that are presenting advertisements on our web pages to set and access their cookies on your computer. Other companies’ use of their cookies is subject to their own privacy policies, not this one. Advertisers or other companies do not have access to DNS Made Easy’s cookies.

ANNOUNCEMENTS AND MARKETING: DNS Made Easy may send you announcements regarding Services and other content DNS Made Easy believes may be of interest to you using the address(es) you have on file. You understand and agree that DNS Made Easy may publicly list you as a recipient of the Services on its website and in marketing materials. DNS Made Easy may publicly announce that you use its Services and use your logo/trade name/service marks on the DNS Made Easy website and/or marketing materials.

ANALYTICS: DNS Made Easy uses third-party analytics and email marketing services on its websites and in the control panel to monitor, analyze user behavior, deliver targeted advertisements, and emails. All analytics services that DNS Made Easy uses have expressed that they will be compliant with GDPR by May 25, 2018. You can read each service’s individual commitment to GDPR compliance below:

- [Google](#) (AdWords, Google Analytics, Remarketing Audiences, and Google Tag Manager)
- [Hotjar](#)
- [Mixpanel](#)
- [Microsoft](#) (Bing Ads)
- [Mailchimp](#)

THIRD-PARTY SERVICES: DNS Made Easy uses third-party services such as Gmail and Kayako to communicate with clients, all of which have committed to being GDPR compliant by May 25, 2018.

- [Google](#) (Gmail, Google Drive, and Google Docs)
- [Kayako](#)



ABILITY TO EDIT OR DELETE ACCOUNT INFORMATION AND PREFERENCES

DNS Made Easy gives you the ability to edit your DNS Made Easy Account Information or Preferences at any time, with exception of your email address. A valid email address must remain on file for your account at all times.

SECURITY

Your DNS Made Easy Account Information is password-protected for your privacy and security. In certain areas DNS Made Easy may use industry-standard SSL-encryption to protect data transmissions. All information is stored in DNS Made Easy databases which are password protected to protect your data from unauthorized employee access. User Account passwords are encrypted and stored in a password protected database.

CREDIT CARD TRANSACTIONS

For your protection, financial transactions accepted by the DNS Made Easy website use secure processing services. Your entry of credit card information is encrypted when transmitted in secure mode. All credit card information saved on file in DNS Made Easy user accounts is encrypted in a password protected database.

CHANGES TO THIS POLICY

DNS Made Easy may amend this policy from time to time. All users of DNS Made Easy services should review this page regularly.